



## WARRANTY

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**{{CONTACT\_ACCOUNT}}**  
{{CONTACT\_MAILINGSTREET}}  
{{CONTACT\_MAILINGCITY}},  
{{CONTACT\_MAILINGSTATE}}  
{{CONTACT\_MAILINGPOSTALCODE}}

**Date:** {{TODAY}}  
**Phone:** {{CONTACT\_PHONE}}  
**Fax:** {{CONTACT\_FAX}}

**Attn:** {{CONTACT\_NAME}}  
**Re:** {{ACCOUNT\_NAME}}

**From:** {{USER\_NAME}}  
**Job No:**  
{{OPPORTUNITY\_JOB\_NUMBER}}

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ZONA® Glass Wall Systems, warrants that its products will be free of defects in workmanship and material, and that when properly installed and maintained by a factory trained installer, will perform in accordance with the specifications. Damage, specifically the result of impact (i.e. chipped or broken glass, or dents/scratches on frame are not covered by warranty). These warranties shall be in effect for a period of **(5 Years)** from the date of substantial completion, as determined by ZONA®.

ZONA® excludes all other warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose. In no event shall ZONA® be liable for consequential or indirect damages. That goes for: accident, casualty, vandalism, abuse, harmful fumes, or foreign substance in the atmosphere, acts of God, fire, or failure to provide reasonable control. Warranties shall not extend to cover any damages or claims with respect to any product that in any way or degree have been altered, processed, misused, or improperly handled or installed.

To obtain warranty coverage, the Direct Buyer must give ZONA® and the product distributor written notice of the defects or non-conformities in the goods within **(10 days)** after the Direct Buyer discovered or reasonably should have discovered.

This warranty shall be null and void if payments are not made in accordance with our written contract.

Very truly yours,  
**ZONA® Glass Wall Systems**

Peter Petsios  
Glass Division Manager